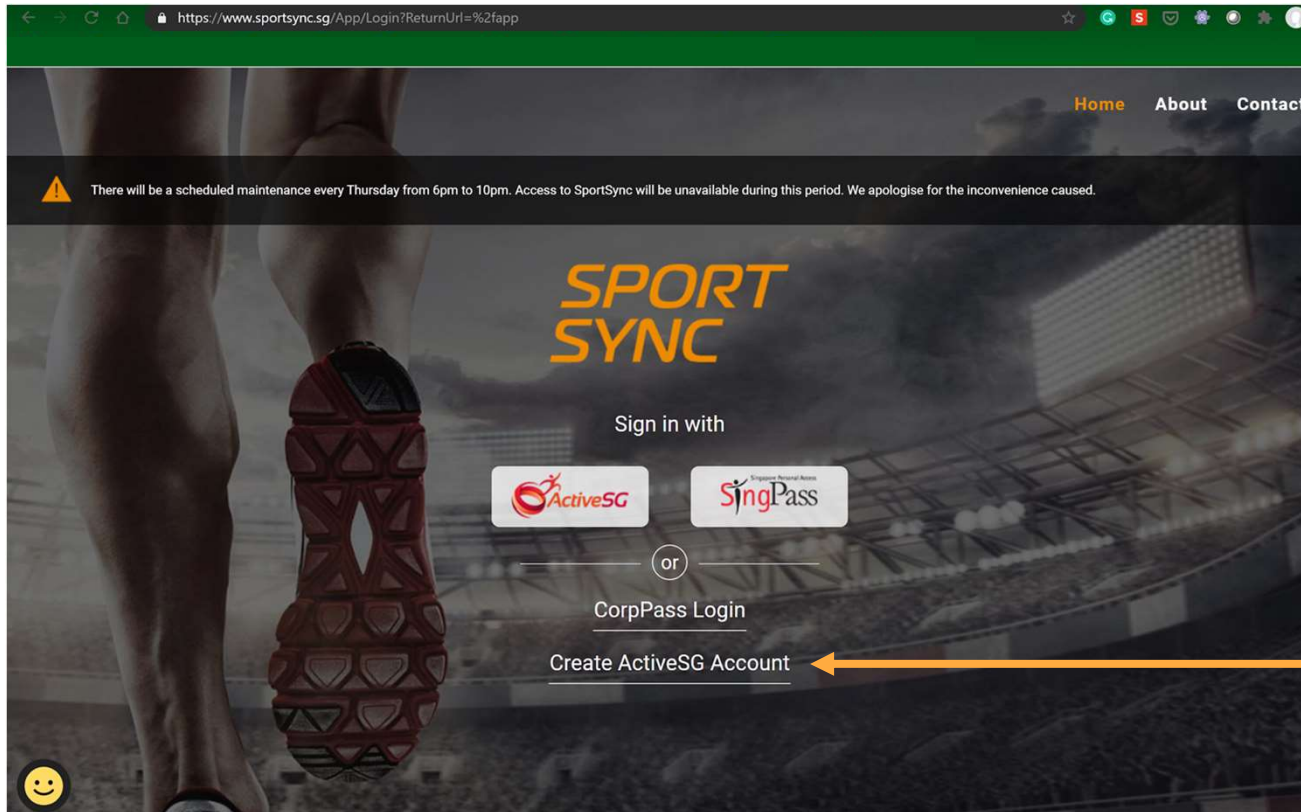


Users **without** ActiveSG Account



Go to  
[www.sportsync.sg](https://www.sportsync.sg)

If you do not have an existing ActiveSG account, click on

**“Create ActiveSG Account”**



## CREATE ACCOUNT

Profile Photo (Optional)  
(Max file size: 1MB, File types: jpg/png)  
 No file chosen

Full Name \*

Select an ID Type \*  
---  
ID Number

Gender \*  
---

Birth Date \*  
dd MM YYYY

Citizenship Status \*  
---

Race \*  
---

Employment Status \*  
---

Mobile No. (A one-time password will be sent via SMS to you.) \*

Email \*

Password (Min. 8 alphanumeric characters) \*

Confirm Password

### DECLARATION

I have read and agree to Sport Singapore's  
(Singapore Sports Council)  
[Terms & Conditions.](#)

### Optional

I wish to receive updates on the latest news, promotions and events from ActiveSG via (you may select more than one):

- SMS
- Phone Call

You can withdraw your consent any time by editing your Profile settings.

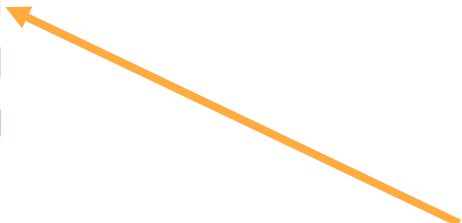
Key in all your relevant particulars for account creation



### VALIDATE YOUR ACCOUNT

\* A one time password (OTP) has been sent to mobile number 96219337. The OTP will expire in 5 minutes.

OTP Code



Enter the OTP that has been sent to your registered mobile number.

← → ↻ 🏠 🔒 https://www.sportsync.sg/App/Home/TermsandCondition ☆ 📱 📧 📧 📧 📧 📧 📧

← Terms Of Use

**TERMS OF USE**

1. SportSync

1.1. Welcome to SportSync (the "System"), an athlete data management system owned by Sport Singapore which aims to provide:

- a. a central database for collection and sharing of data across agencies and organisations in Singapore; and
- b. a platform for you to register sporting programmes, competitions, activities and/or courses via the System.

1.2 We invite you to enjoy the functions available on the System. However, use of the System is subject to your agreement to the [ActiveSG Terms & Conditions](#), our Privacy Policy on this website and the Terms of Use herein (collectively, "this Agreement"). For the avoidance of doubt, the ActiveSG Terms and Conditions will be deemed incorporated into this Agreement and will apply mutatis mutandis. Should there be any inconsistency between the ActiveSG Terms and Conditions and any other clause(s) of the Terms of Use herein, the other clause(s) of this Terms of Use will prevail. This document is a contract, and describes your rights and our rights in, so please review the contents carefully. If you do not agree with the terms of this Agreement, you will not be able to use the System.

2. Definitions

2.1 Words importing the singular include the plural and vice versa; words importing the masculine gender include the feminine or neuter gender and vice versa; references to persons are to be construed as references to an individual, company or trust as the context requires. Clause and other similar headings are for ease of reference and shall not affect the interpretation of any provision herein.

2.2. Unless otherwise specified:

- a. "Card" means any card (including any credit or charge card), or any other electronic or computerised token, device or gadget, whether issued by any bank or any Participant, used for any Transactions, including any replacement or renewed Card;
- b. "Participant" means:
  - i. any person, firm, company or organisation in Singapore or otherwise, including any third party, which, from time to time, participates or is involved, directly or indirectly, in providing services through the System;
  - ii. any person or organisation to whom we outsource certain functions or activities or who provide administrative, telecommunication, internet service provider, network provider, computer, or other services, software, equipment or facilities to us relating to the operation of the System; and
  - iii. our agents or storage or archival service providers (including but not limited to any provider of any electronic storage, archival or recording facility) for the purpose of making, printing, mailing, storage, and/or filing any documents or items on which your name and/or other particulars appear, or any data or records or any documents whatsoever;
- c. "this Agreement" means these terms and conditions as amended or supplemented;
- d. "Transaction" means any transaction or instruction effected or issued, or purported to be effected or issued, by you through the System;
- e. "User" means any person(s) nominated and authorised by you from time to time, and acceptable to us, to use the System.

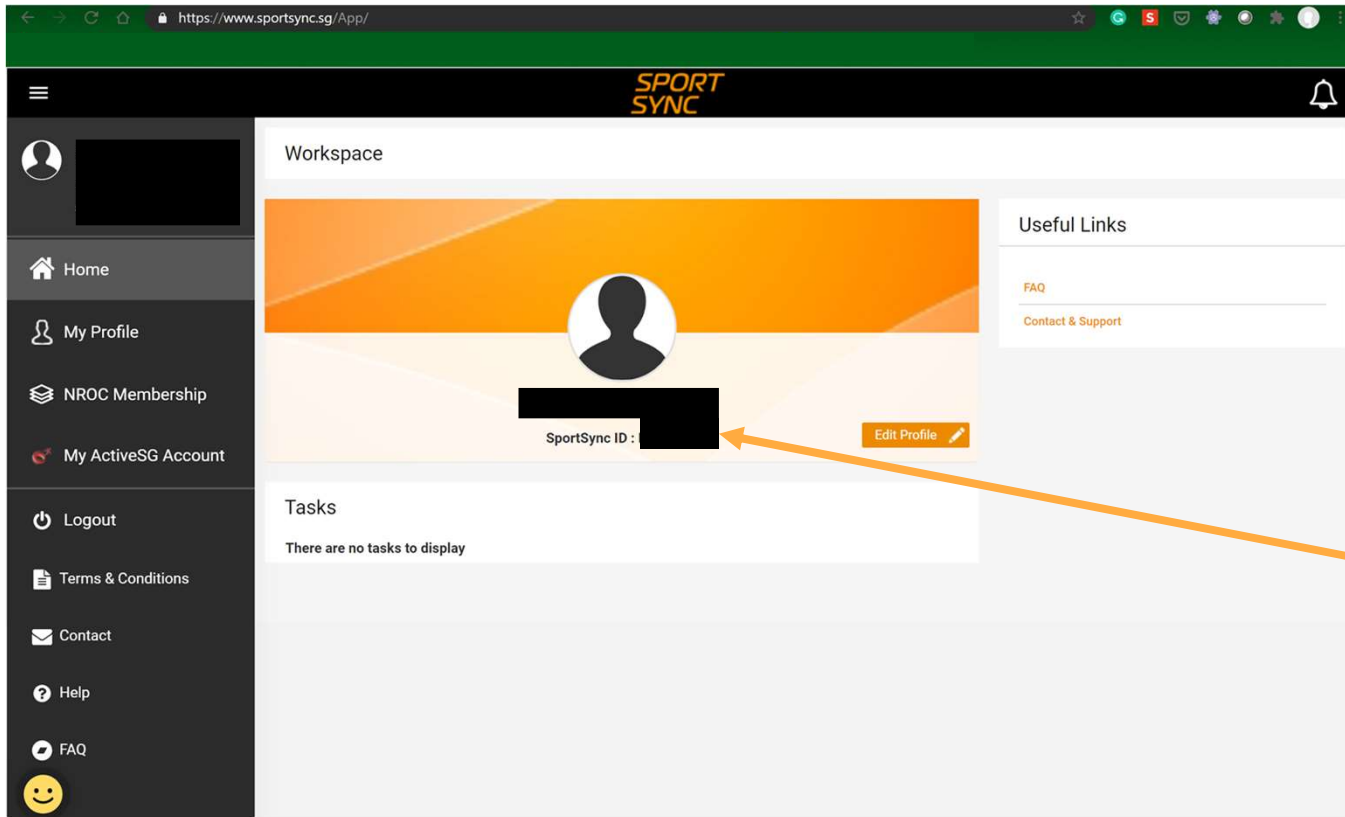
3. Log in with ActiveSG Account

3.1 Creation of SportSync Account (the "Account"): In order to enjoy the functions and services (the "Services") provided by the System, you will first need to be a registered User by creating an ActiveSG account via <https://members.myactivesg.com> or the ActiveSG mobile application ("ActiveSG Account"). Existing ActiveSG Account holders will automatically be Users of the System.

4. Authorised User

4.1 You acknowledge and confirm that any persons that you have authorised or are deemed to have authorised to access and/or use the System in relation to your Account (all such persons to be collectively

Read through and  
**accept** the 'terms of  
conditions and use'.



Once signed in,  
Screenshot and  
save your Sportsync  
ID number.  
You will require your  
**Sportsync ID** for  
course registration.

Click on **SportSG-ED** on the main menu.

Follow the instructions on the screen to activate your account for your first-time login to the **SportSG-ED** portal.

The screenshot shows the SportSG-ED portal interface. At the top right, the logo "SPORT SYNC" is displayed. Below it, the breadcrumb "Home | SportSG-ED" is visible. A left-hand navigation menu contains the following items: Home, My Profile, NROC Membership, SportSG-ED (highlighted), My ActiveSG Account, Logout, and Terms & Conditions. The main content area features three numbered steps:

- 1** Click the link below to login for registered user:  
[sportsg-ed.csod.com](https://sportsg-ed.csod.com)  
**Note :** For 1st time user, the account may take up to 24 hours for activation.
- 2** Login with your unique username and password  
The login form shows a username field with "lxxxxx" and a "Copy" button. The password field contains "....." and an eye icon to toggle visibility.  
**Please note :** the password is only for your first time login
- 3** You will be prompted to change your password upon first succesful login

Click this link to activate your SportSG-ED account for the first time.

**Wait 24 hours** before moving onto Step 2

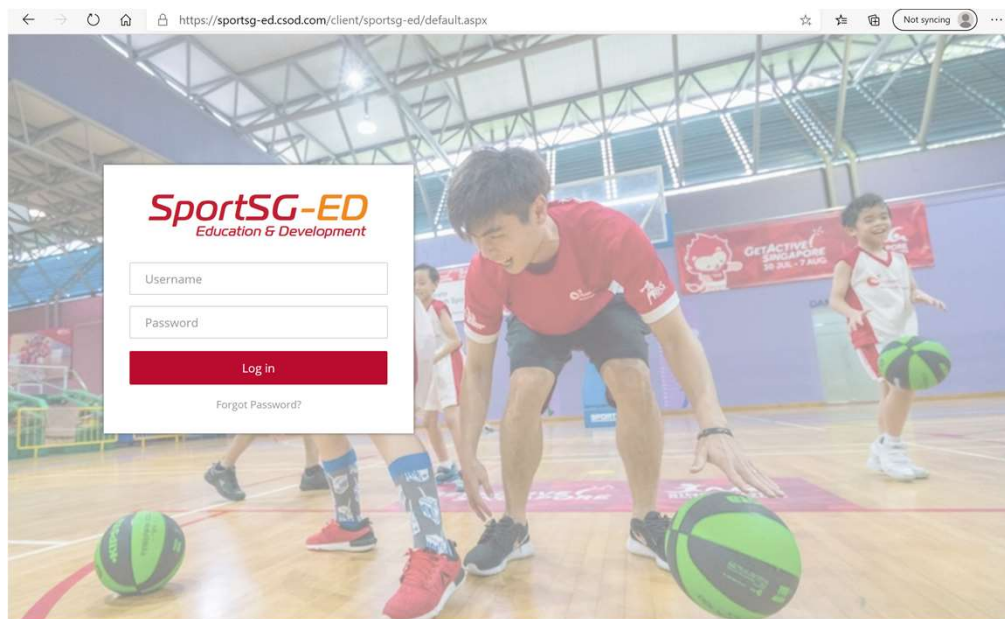
**'Copy' and 'paste'** both your user ID and this password when logging in, to prevent any errors

\*Click the  to show password

Sign into **SportSG-ED** with the unique user ID and password provided to you in Sportsync.

You will be prompted to reset your password when you are logging in for the first time.

Use this new password for subsequent logins to **[SportSG-ED](#)**



### Change password

Your password has expired. Please change your password.

The new password must match the following criteria:

- \* Passwords must contain both uppercase and lowercase letters.
- \* Passwords must contain both alphabetic and numeric characters.
- \* Passwords cannot be the same as any of the previous 3 passwords.
- \* Passwords must be 12 - 20 characters.
- \* Passwords cannot have leading or trailing spaces.
- \* Passwords cannot be the same as the Username, User ID or e-mail address.
- \* Passwords must contain at least one special character.

Change your password

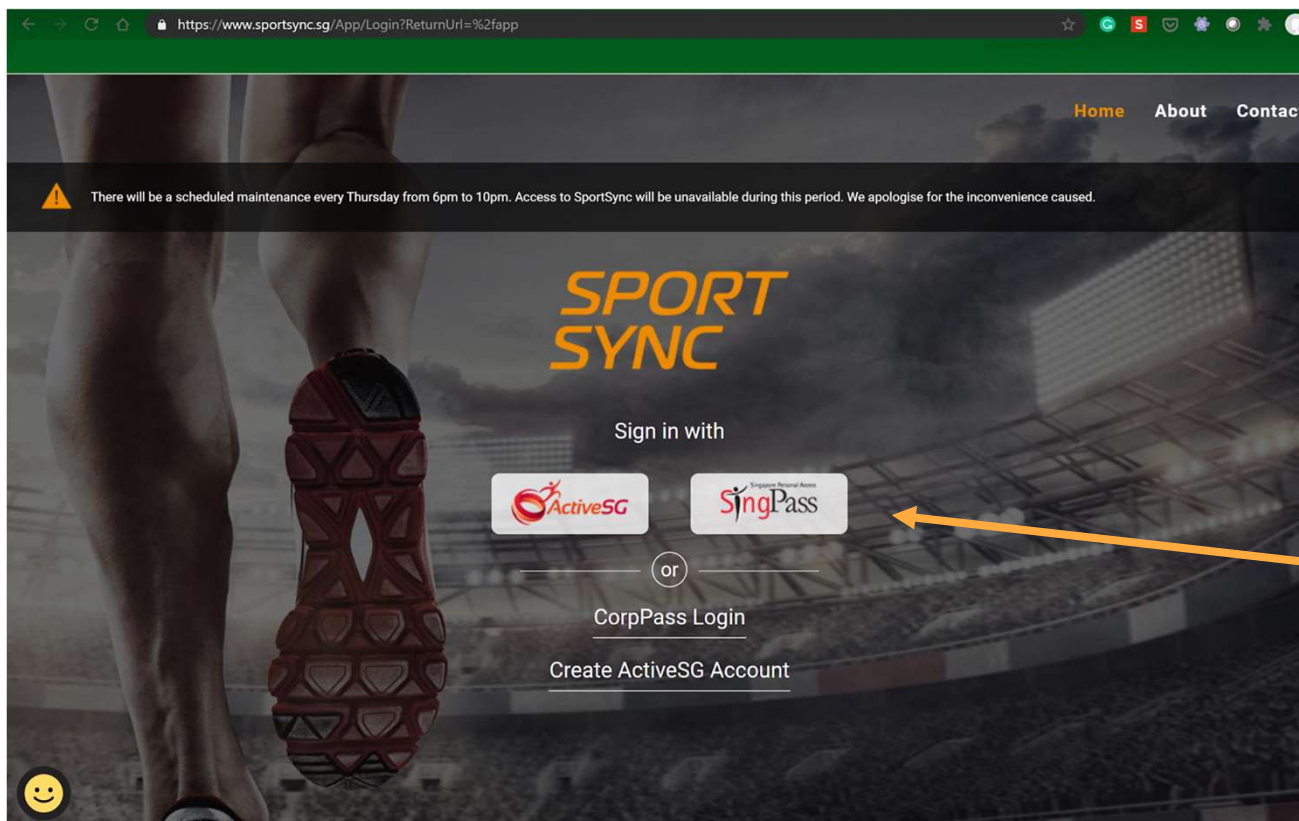
**Current password**

**New password**

**Confirm password**



Users **with** ActiveSG Account



Go to  
[www.sportsync.sg](https://www.sportsync.sg)

If you have an existing ActiveSG account, sign in via ActiveSG or Singpass.



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EXISTING USER

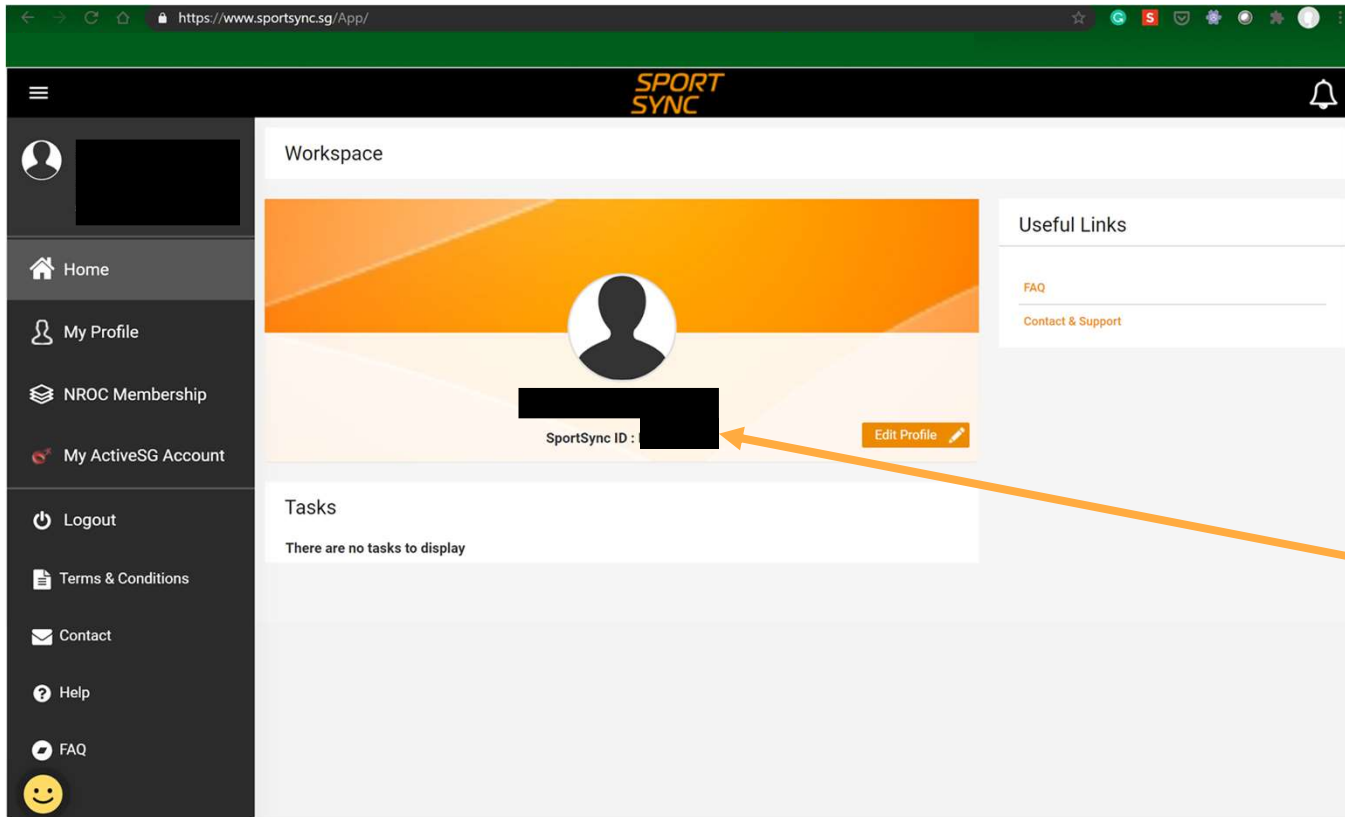
---

Mobile / Email / NRIC \*

Password \*

**LOGIN**

For ActiveSG  
login, key in  
your account  
details to login  
to Sportsync.



Once signed in,  
Screenshot and  
save your Sportsync  
ID number.

You will require your  
**Sportsync ID** for  
course registration.


Click on **SportSG-ED** on the main menu.

Follow the instructions on the screen to activate your account for your first-time login to the **SportSG-ED** portal.

The screenshot shows the SportSG-ED portal interface. At the top right, the logo 'SPORT SYNC' is displayed. Below it, the breadcrumb 'Home | SportSG-ED' is visible. On the left, a dark sidebar menu contains icons and labels for 'Home', 'My Profile', 'NROC Membership', 'SportSG-ED', 'My ActiveSG Account', 'Logout', and 'Terms & Conditions'. The main content area features a three-step activation guide:

- 1** Click the link below to login for registered user:  
[sportsg-ed.csod.com](https://sportsg-ed.csod.com)  
**Note :** For 1st time user, the account may take up to 24 hours for activation.
- 2** Login with your unique username and password  
Username field:  Copy  
Password field:   (eye icon)  
**Please note : the password is only for your first time login**
- 3** You will be prompted to change your password upon first succesful login

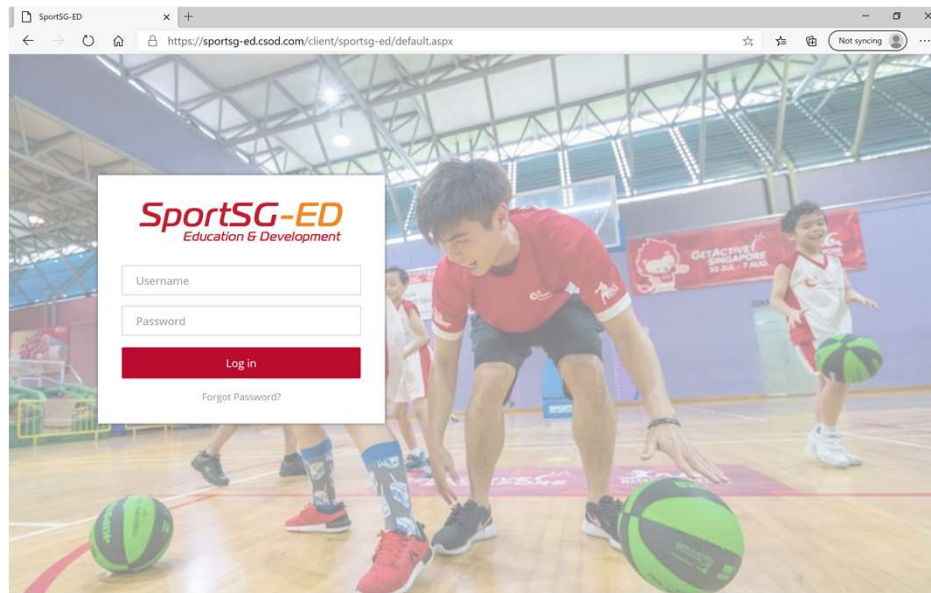
Click this link to activate your SportSG-ED account for the first time.  
**Wait 24 hours** before moving onto Step 2

**'Copy' and 'paste' both** your user ID and this password when logging in, to prevent any errors  
\*Click the  to show password

Sign into **SportSG-ED** with the unique user ID and password provided to you in Sportsync.

You will be prompted to reset your password when you are logging in for the first time.

Use this new password for subsequent logins to **SportSG-ED**



## Change password

Your password has expired. Please change your password.

The new password must match the following criteria:

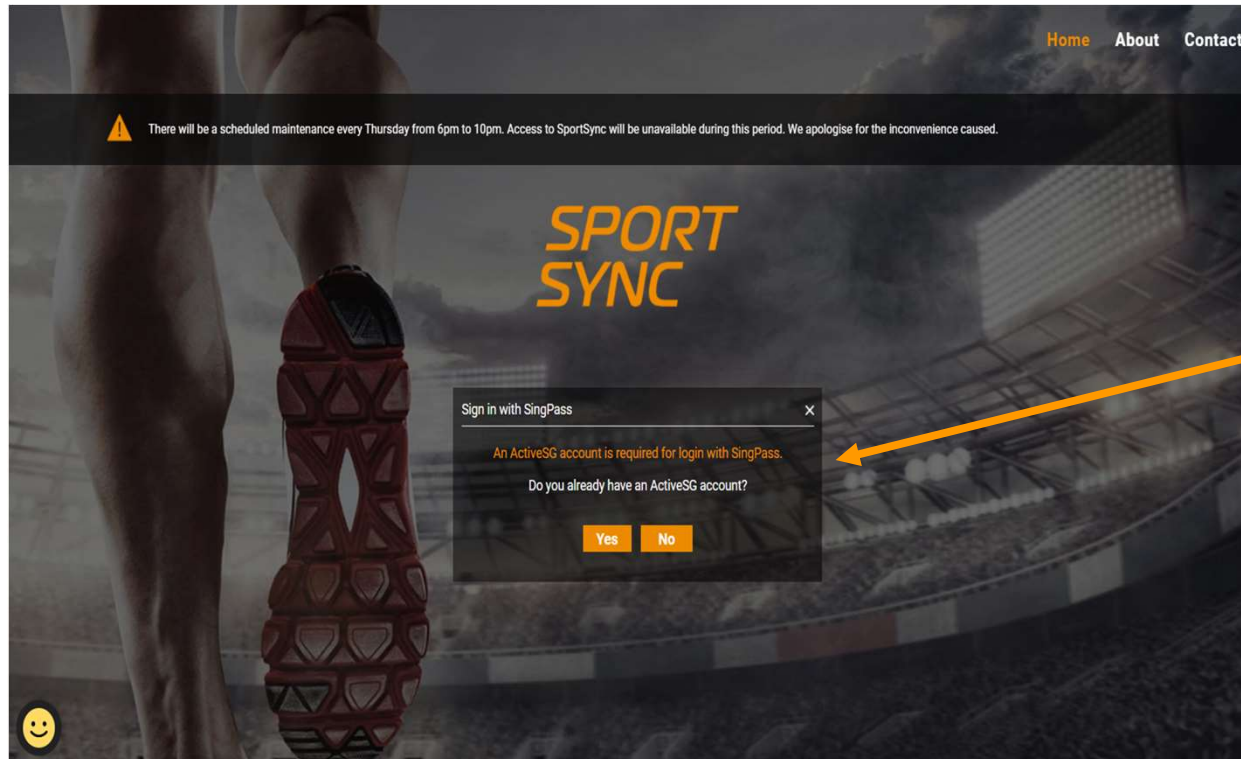
- \* Passwords must contain both uppercase and lowercase letters.
- \* Passwords must contain both alphabetic and numeric characters.
- \* Passwords cannot be the same as any of the previous 3 passwords.
- \* Passwords must be 12 - 20 characters.
- \* Passwords cannot have leading or trailing spaces.
- \* Passwords cannot be the same as the Username, User ID or e-mail address.
- \* Passwords must contain at least one special character.

Change your password

Current password

New password

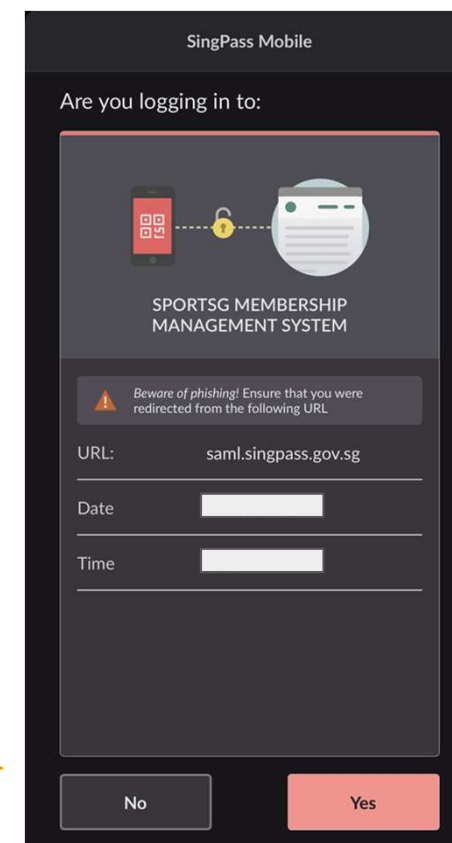
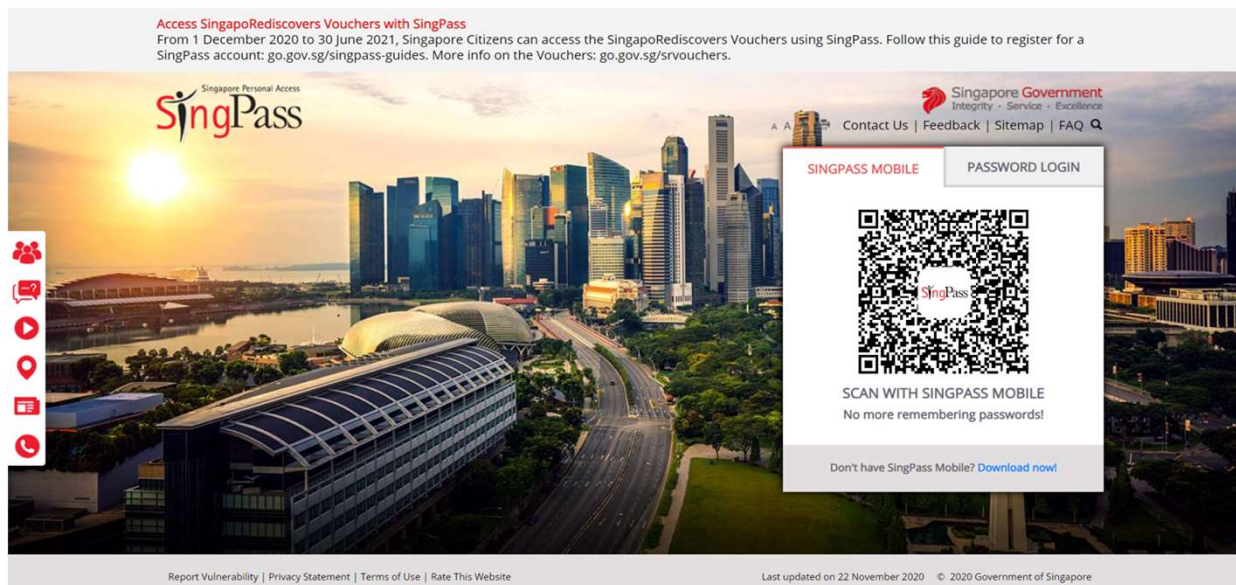
Confirm password



## For Singpass Login

This screen will appear.

Click 'yes' to continue



You can select either options ('Singpass Mobile' or 'Password Login') to log into Sportsync with your Singpass

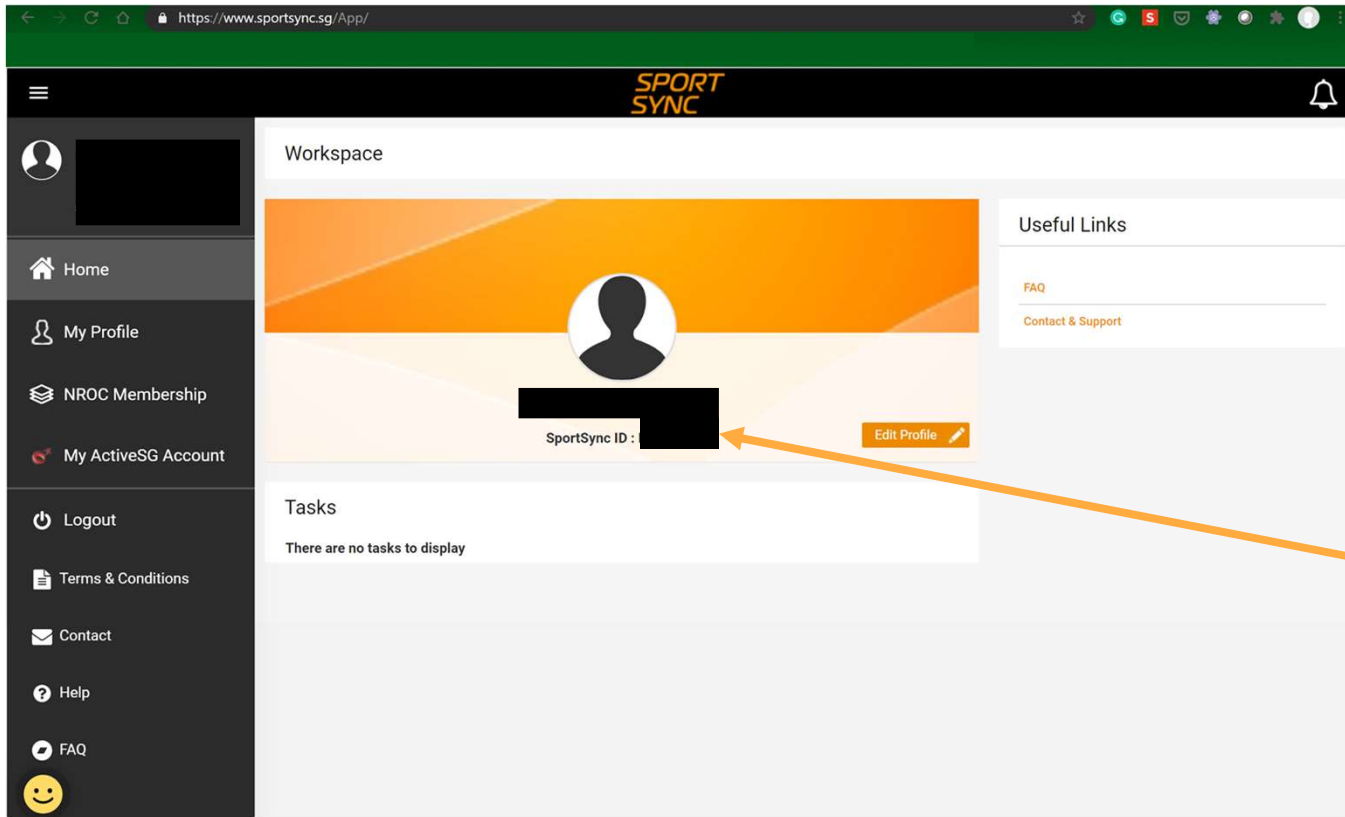
Singpass Mobile option: Open your Singpass Mobile app and scan the QR code

You will be prompted to confirm your site entry.

Select 'yes'.







Once signed in,  
Screenshot and  
save your Sportsync  
ID number.  
You will require your  
**Sportsync ID** for  
course registration.

Click on **SportSG-ED** on the main menu.

Follow the instructions on the screen to activate your account for your first-time login to the **SportSG-ED** portal.

The screenshot shows the SportSG-ED portal interface. At the top right, the logo "SPORT SYNC" is displayed. Below it, the breadcrumb "Home | SportSG-ED" is visible. On the left, a dark sidebar menu contains icons and labels for "Home", "My Profile", "NROC Membership", "SportSG-ED", "My ActiveSG Account", "Logout", and "Terms & Conditions". The main content area features three numbered steps:

- 1** Click the link below to login for registered user:  
[sportsg-ed.csod.com](https://sportsg-ed.csod.com)  
**Note :** For 1st time user, the account may take up to 24 hours for activation.
- 2** Login with your unique username and password  
The form shows a username field with "lxxxxx" and a "Copy" button. The password field is masked with "....." and has a "show password" eye icon.
- 3** You will be prompted to change your password upon first succesful login

Click this link to activate your SportSG-ED account for the first time.

**Wait 24 hours** before moving onto Step 2

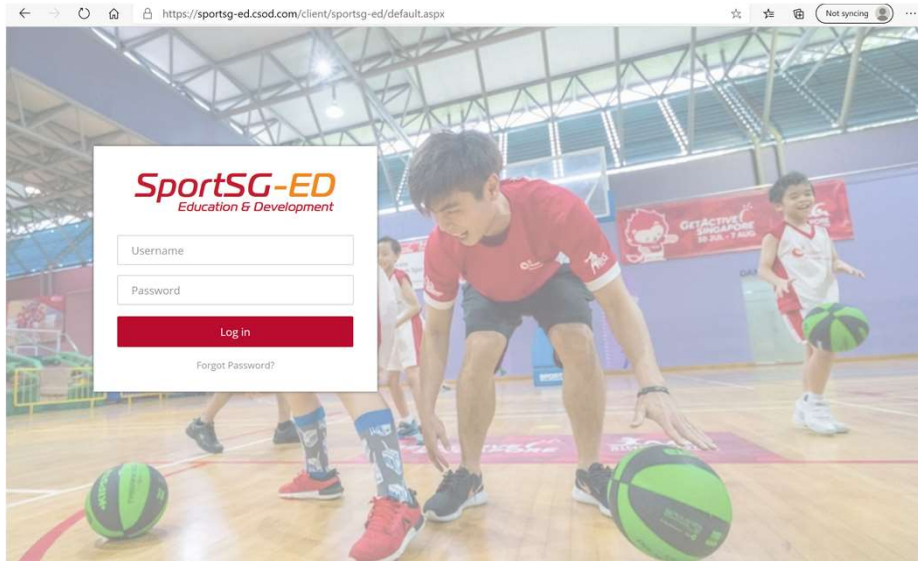
**'Copy' and 'paste'** both your user ID and this password when logging in, to prevent any errors

\*Click the  to show password

Sign into **SportSG-ED** with the unique user ID and password provided to you in Sportsync.

You will be prompted to reset your password when you are logging in for the first time.

Use this new password for subsequent logins to **SportSG-ED**



### Change password

Your password has expired. Please change your password.

The new password must match the following criteria:

- \* Passwords must contain both uppercase and lowercase letters.
- \* Passwords must contain both alphabetic and numeric characters.
- \* Passwords cannot be the same as any of the previous 3 passwords.
- \* Passwords must be 12 - 20 characters.
- \* Passwords cannot have leading or trailing spaces.
- \* Passwords cannot be the same as the Username, User ID or e-mail address.
- \* Passwords must contain at least one special character.

Change your password

Current password

New password

Confirm password